Dependable Systems

Reliability Prediction

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Krishna B. Misra: Handbook of Performability Engineering. Springer. 2008 (p. 265ff)

Predicting System Reliability - Application Areas

- Feasability evaluation
- Comparison of competing designs
- Identification of potential reliability problems low quality, over-stressed parts
- Input to other reliability-related tasks
 - Maintainability analysis, testability evaluation
 - Failure modes and effects analysis (FMEA)
- Ultimate goal is the prediction of system failures by a reliability methodology

Predicting System Reliability - Procedure

- Procedure of system reliability prediction [Misra]
 - Define system and its operating conditions
 - Define system performance criterias (success, failure)
 - Define system model (e.g. with RBDs or fault trees)
 - Compile parts list for the system
 - Assign failure rates and modify generic failure rates with an according procedure
 - Combine part failure rates (see last lecture)
 - Estimate system reliability

Reliability Data

- Field (operational) failure data
 - Meaningful source of information, experience from real world operation
 - Operational and environmental conditions may be not fully known
- Service life data with / without failure
 - Helpful in assessing time characteristics of reliability issues
- Data from engineering tests
 - Example: Accelerated life tests
 - Results from controlled environment
 - Trustworthy for analysis purposes
- Lack of failure information the ,greatest deficiency' in reliability research [Misra]

Reliability Prediction Models as Solution

- Economic requirements affect field-data availability
 - Few customers who need a generic field data source, collection is costly
 - Error prediction models look for corrective factors, so they are always focused
 - Lack of confidence in understanding of environmental conditions
- Numerical reliability prediction models available for specific areas
 - Hardware-oriented reliability modeling
 - MIL-HDBK-217, Bellcore Reliability Prediction Program, ...
 - Software-oriented reliability modeling
 - Jelinski-Moranda model, Basic Execution model, software metrics, ...
 - Models for infrastructure / IT management

Reliability Prediction Models

- Several objectives
 - Feasibility evaluation for given model, identification of potential problem sources
 - Comparison of competing designs
 - Provision of input to other reliability and maintainability tasks
- Issues with prediction models
 - Reconciliation is often needed between the different values of failure data from various sources
 - Operating stresses are projected into the failure rates for the preliminary design
- Models depend on nature of component (electrical, electronic, mechanical)

MIL-HDBK 217

- Most widely used and accepted prediction data for electronic components
- Military handbook for reliability prediction of electronic equipment
- First published by the U.S. military in 1965, last revision F2 from 1995
- Common ground for comparing the reliability of two or more similar designs
- Empirical failure rate models for various part types used in electronic systems
 - ICs, transistors, diodes, resistors, capacitors, relays, switches, connectors, ...
 - Failures per million operating hours
- Modification for mechanical components
 - Due not follow exponential failure distribution or constant rate (e.g. wear-out)
 - Change to very long investigation time to include replacement on failure

MIL-HDBK 217 - Part Count Method

- Part count prediction in early product development cycle, quick estimate
- Prepare a list of each generic part type and their numbers used
 - Assumes that component setup is reasonably fixed in the design process
- MIL 217 provides set of default tables with generic failure rate per component type
 - Based on intended operational environment
 - Quality factor Manufactured and tested to military or more relaxed standard
 - Learning factor Represents number of years the component has been in production
- Assumes constant failure rate for each component, assembly and the system

MIL-HDBK 217 - Part Count Method

• Early estimate of a failure rate, given by

$$\lambda = \sum_{i=1}^{n} N_i \lambda_i \pi_{Q_i}$$

- n Number of part categories
- N_i Number of parts in category i
- λ_i Failure rate of category i
- πQ_i Quality factor for category i
- Literally: Counting similar components of a product and grouping them in types
 - Quality factor from MIL 217 tables
 - Part count assumes all components in a series

MIL-HDBK 217 - Part Stress Method

- Part stress analysis prediction supporting 14 different operational conditions
- Accurate method for prediction in contrast to simulation
- Used with completed design Detailed part lists and stress test results are known
 - Demands knowledge of all stresses (temperature, humidity, vibration, ...) and their effect on the failure rate
 - Relies typically on data sheet from component manufacturer
- MIL 217 provides mathematical model for failure rate per component type
- Environment factors also influence resulting failure rate
 - Emulation of environments in test chambers
 - Excludes effects of ionizing radiation

MIL-HDBK 217 - Part Stress Method

• Determine the system failiure rate from each part's stress level

$$\lambda = \pi_L \pi_Q (C_1 \pi_T \pi_V + C_2 \pi_E)$$

- π_L Learning factor (1-2)
- π_Q Production quality factor (1-100)
- π_T Temperature acceleration factor (1-100)
- π_V Voltage stress factor
- π_E Application environment factor (1-20)
- C_1, C_2 Technology constants for complexity (1-100) and case (1-20)
- λ Failure rate per million hours
- Supports quantitative assessment of relative cost-benefit of system-level tradeoffs

Application Environment Factor

Environment	Symbol	Description		L		1
Ground, Benign	G _B	Nonmobile, temperature and humidity controlled environments readily accessible to maintenance; includes laboratory instruments and test equipment, medical electronic equipment, business and scientific computer complexes, and missiles and support equipment in ground silos.		Airborne, Uninhabited, Cargo	Auc	Environmentally uncontrolled areas, which cannot be inhabited by an aircraft, crew during flight. Environmental extremes of pressure, temperature and shock may be severe. Examples include uninhabited areas pf long mission aircraft such as the C130, C5, B52 and C141. This category also applies to uninhabited areas pf lower performance smaller aircraft such as the T38.
Ground, Fixed	G _F	Moderately controlled environments such as installation in permanent racks with adequate cooling air and possible installation in unheated building; includes permanent installation of air traffic control		Airborne, Uninhabited, Fighter	A _{UF}	Same as AUC but installed on high performance aircraft such as fighters and interceptors. Examples include the F15, F16, F111, and A10 aircraft.
		radar and communications facilities. Equipment installed on wheeled or tracked vehicles and equipment manually transported; includes tactical	on wheeled or tracked vehicles ually transported; includes tactical		A _{RW}	Equipment installed on helicopters. Applies to both internally and externally mounted equipment such as laser designators, fire control systems, and communications equipment.
Ground, Mobile	G _M	communication equipment, tactical fire direction systems, handheld communications equipment, laser designations and range finders.		Space, Flight	S _F	Earth orbital. Approaches benign ground conditions. Vehicles neither under powered flight nor in atmospheric reentry; include satellites and shuttles.
Naval, Sheltered	N _S	Includes sheltered or below deck conditions on surface ships and equipment installed in submarines.		Missile, Flight	M _F	Conditions related to powered flight or air breathing missiles, cruise missiles, and missiles in unpowered free flight.
Naval, Unsheltered	NU	Unprotected surface shipborne equipment exposed to weather conditions and equipment immersed in salt water. Includes sonar equipment and equipment installed on hydrofoil vessels.		Missile, Launch	ML	Severe conditions related to missile launch (air, ground, and sea), space vehicle boost into orbit, and vehicle re-entry and landing by parachute. Also applies to solid rocket motor propulsion powered flight, and torgedo and missile launch from
		Typical conditions in cargo compartments, which can be occupied by an aircrew. Environment extremes of				submarines.
Airborne, Inhabited, Cargo	Aic	pressure, temperature, shock and vibration are minimal. Examples include long mission aircraft such as the C130, C5, B52 and C141. This category also applies to inhabited areas in lower performance		Cannon, Launch	CL	Extremely severe conditions related to canon launching of 155mm and 5 inch guided projectiles. Conditions apply to the projectile from launch to target impact.
Airborne, Inhabited, Fighter	A _{IF}	Same as AIC but installed on high performance aircraft such as fighters and interceptors. Examples include the F15, F16, F111, F/A18 and A10 aircraft.				PT 201
			1			

MIL-HDBK 217

- Till today the most commonly used method for MTBF computation
- Was based on historical component failure data, assumes exponential distribution
- 1996 announced as discontinued by the U.S. Army
 - "has been shown to be unreliable"
 - Main driver in product reliability is no longer hardware component reliability
 - Failure rates in 217 are too high for todays electronic
- Specific failure model per component
 - Example: Solid tantalum fixed electrolytic capacitor
 - Failure rate depends on base failure rate, series resistance factor, quality level and environment factor

MIL-HDBK 217 Tool Support



Dependable Systems Course

MIL-HDBK 217 Examples

5.1 MICROCIRCUITS, GATE/LOGIC ARRAYS AND MICROPROCESSORS

DESCRIPTION

- 1. Bipolar Devices, Digital and Linear Gate/Logic Arrays
- MOS Devices, Digital and Linear Gate/Logic Arrays
- Field Programmable Logic Array (PLA) and Programmable Array Logic (PAL)
- Microprocessors

 $\lambda_p = (C_1 \pi_T + C_2 \pi_E) \pi_Q \pi_L$ Failures/10⁶ Hours

Bipolar Digital and Linear Gate/Logic Array Die Complexity Failure Rate - C1

Digital		Linear		PLA/PAL		
No. Gates	C1	No. Transistors	C1	No. Gates	C ₁	
1 to 100 101 to 1,000 1,001 to 3,000 3,001 to 10,000 10,001 to 30,000 30,001 to 60,000	.0025 .0050 .010 .020 .040 .080	1 to 100 101 to 300 301 to 1,000 1,001 to 10,000	.010 .020 .040 .060	Up to 200 201 to 1,000 1,001 to 5,000	.010 .021 .042	

MIL-HDBK 217 Examples

MICROCIRCUITS, MEMORIES 5.2

DESCRIPTION

- 1. Read Only Memories (ROM)
- 2. Programmable Read Only Memories (PROM)
- 3. Ultraviolet Eraseable PROMs (UVEPROM)
- 4. "Flash," MNOS and Floating Gate Electrically
- Eraseable PROMs (EEPROM). Includes both floating gate tunnel oxide (FLOTOX) and textured polysilicon type EEPROMs
- 5. Static Random Access Memories (SRAM)
- 6. Dynamic Random Access Memories (DRAM)

$$\lambda_p = (C_1 \pi_T + C_2 \pi_E + \lambda_{cyc}) \pi_Q \pi_L$$
 Failures/10⁶ Hours

Die Complexity	Failure	Rate -	C1
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	Bipolar					
Mamony Size B (Bits)	ROM	PROM, UVEPROM, EEPROM,	DRAM	SRAM (MOS & BIMOS)	ROM, PROM	SRAM
Up to 16K 16K < B ≤ 64K 64K < B ≤ 256K 256K < B ≤ 1M	.00065 .0013 .0026 .0052	.00085 .0017 .0034 .0068	.0013 .0025 .0050 .010	.0078 .016 .031 .062	.0094 .019 .038 .075	.0052 .011 .021 .042

A. Factor for 7	Calculation
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 A_2 Factor for λ_{cyc} Calculation

Total No. of Programming Textured-			Total No. of Programming Cycles	Textured-Poly A2	
Cycles Over EEPROM Life, C	Flotox ¹	Poly ²	Up to 300K	õ	
Up to 100	.00070	.0097	300K < C ≤ 400K	1.1	ļ

12.1 ROTATING DEVICES, MOTORS

The following failure-rate model applies to motors with power ratings below one horsepower. This model is applicable to polyphase, capacitor start and run and shaded pole motors. It's application may be extended to other types of fractional horsepower motors utilizing rolling element grease packed bearings. The model is dictated by two failure modes, bearing failures and winding failures. Application of the model to D.C. brush motors assumes that brushes are inspected and replaced and are not a failure mode. Typical applications include fans and blowers as well as various other motor applications. The model is based on References 4 and 37, which contain a more comprehensive treatment of motor life prediction methods. The references should be reviewed when bearing loads exceed 10 percent of rated load, speeds exceed 24,000 rpm or motor loads include motor speed slip of greater than 25 percent.

The instantaneous failure rates, or hazard rates, experienced by motors are not constant but increase with time. The failure rate model in this section is an average failure rate for the motor operating over time period "t". This time period is either the system design life cycle (LC) or the time period the motor must last between complete refurbishment (or replacement). The model assumes that motors are replaced upon failure and that an effective constant failure rate is achieved after a given time due to the fact that the effective "time zero" of replaced motors becomes random after a significant portion of the population is replaced. The average failure rate, λ_p , can be treated as a constant failure rate and added to other part failure rates from this Handbook.

$$\lambda_{p} = \left[\frac{\lambda_{1}}{A\alpha_{B}} + \frac{\lambda_{2}}{B\alpha_{W}}\right] \times 10^{6} \text{ Failures/10}^{6} \text{ Hours}$$

T _A (°C)	α _B (Hr.)	α _W (Hr.)	T _A (°C)	α _B (Hr.)	α _W (Hr.)
0	3600	6.40+06	70	22000	1.1e+05
10	13000	3.20+06	80	14000	7.0e+04

Bearing & Winding Characteristic Life - α_B and α_W

Telcordia (Bellcore) SR-332 / TR-332

- Reliability prediction model evolved from telecom industry equipment experience
- First developed by Bellcore Communications research, based on MIL217
 - Lower and more conservative values for MTBF
- Availability with relation to failures per billion component operation hours
- Factors: Static failure rate of basic component, quality, electrical load, temperature
- Often observed that calculations are more optimistic than in MIL 217
- Requires fewer parameters than MIL 217 Four unified quality levels
- Different components supported Printed circuit boards, lasers, tubes, magnetic memories (217) vs. gyroscopes, batteries, heaters, coolers, computer systems

Telcordia (Bellcore) SR-332 / TR-332

- Three methods with empirically proven data
 - Method 1: Part count approach, no field data available
 - Supports first year multiplier for infant mortality modeling
 - Method 2: Method 1 extended with laboratory test data
 - Supports Bayes weighting procedure for burn-in results
 - Method 3: Method 2 including field failure tracking
 - Different Bayes weighting based on the similarity of the field data components



MIL-HDBK-217 vs. Telecordia

- Often observed that Telecordia calculations are much more optimistic
- Telecordia requires fewer parameters for components, has additional capabilities for considering burn-in data, laboratory test data, and field data
 - Helps to calculate failure rates based on historical data
 - Can model infant mortality effects
- Telecordia uses Failures-In-Time (FIT) per billion hours, MIL uses failures per million hours
- Operating environments in Telecordia are limited, since only designed for telco users
- Telecordia quality levels are simplified



- PRISM released by Reliability Analysis Center (RAC) in 2000
- Can update predictions based on test data
- Adresses factors such as development process robustness and thermal cycling
- Basic consideration of system software part
- Seen as industry replacement for MIL 217
- Factors in the model: Initial failure rate, infant mortality, environment, design processes, reliability growth, manufacturing processes, item management processes, wear-out processes, software failure rate, ...
- Quantitative factors are determined through an interactive process

RIAC 217Plus

- Predictive models for integrated circuits (Hermetic and non-hermetic), diodes, transistors, capacitors, resistors and thyristors
- Based on over 2x1013 operation hours and 795,000 failures
- Includes also software model
- System level modeling part for non-component variables
- Failure rate contribution terms: Operating, non-operating, cycling, induced
- Process grading factors: Parts, Design, Manufacturing, System Management, Wearout, Induced and No Defect Found
 - Model degree of action for failure mitigation
- Still only series calculation, no active-parallel or standby redundancy support

Other Sources

- IEC TR62380 Technical report of the International Electrotechnical Commission, considers thermical behaviour and system under different environmental conditions
- IEC 61709 Parts count approach, every user relies on own failure rates
- NPRD-95 Failure rates for > 25.000 mechanical and electromechanical parts, collected from 1970s till 1994
- HRD5 Handbook for reliability data of electronic components used in Telco industry, developed by British Telecom, similar to MIL 217
- VZAP95 Electrostatic discharge susceptibility for 22.000 devices (e.g. microcircuits)
- RDF 2000 Different approach for failure rates
 - Cycling profiles power on/off, temperature cycling
 - Demands complex information (e.g. thermal expansion, transistor technology, package related failure rates, working time ratio)

Other Sources

- WASH-1400 (NUREG-75/015) "Reactor Safety Study An Assessment of Accident Risks in U.S. Commercial Nuclear Power Plants" 1975
- IEEE Standard 500
- Government-Industry Data Exchange Program (GIDEP)
- NUREG/CR-1278; "Handbook of Human Reliability Analysis with Emphasis on Nuclear Power Plant Applications;" 1980
- SAE model Society of automotive engineers, similar equations to MIL 217
 - Modifying factors are are specific for automotive industry
 - Examples: Component composition, ambient temperature, location in the vehicle

Failure Probability Sources (Clemens & Sverdrup)

- Original data
 - Manufacturer's Data
 - Industry Consensus Standards, MIL Standards
- Historical Evidence Same or similar systems
 - Similar product technique Take experience from old product with similar attributes
 - Similar complexity technique Estimate reliability by relate product complexity to well-known product
 - Prediction by function technique Part count prediction or part stress prediction
- Simulation or testing

MIL-HDBK 217

- Naval Surface Warfare Center (NSWC) Crane Division established working group for modification factors of MIL 217
- Industry survey Reliability predictions on tracable sources, used methods
 - From survey of 1900 components, less than 25% had prediction
 - 38% of them used MIL 217



1,900 COTS Items (1,378 with MTBF)



(C)VMECritical.com

Example Rates

- 64K DRAM in plastic, failures in time per 10⁹ hours (FITs)
- MIL-HDBK-217D and 217E : 60,578
- Recull de Donnees de Fiabilite du CNET : 541
- Reliability Prediction Procedure (RPP) Bellcore : 550
- NIPPON TELEGRAPH and TELEPHONE Standard Reliability Table : 542
- Handbook of Reliability Data HRD5 (BRITISH TELECOM) : 10

Software - A Different Story



Software Reliability Assessment

- Software bugs are permanent faults, but behave as transient faults
 - Activation depends on software usage pattern and input values
 - Timing effects with parallel or distributed execution
 - Software aging effects
- Fraction of system failures reasoned by software increased in the last decades
- Possibilities for software reliability assessment
 - Black box models No details known, observations from testing or operation
 - Reliability growth models
 - Software metric models Derive knowledge from static code properties
 - Architecture models Perform analysis based on system architecture

Dimensions of Black Box Models (Musa et al.)



Software Reliability Growth Models

- Fundamental concept for software reliability modeling, with basic assumptions:
 - Faults are removed immediately after being discovered, based on continuous testing and debugging
 - Failure frequency tends to decrease over time, so reliability increases
 - Software reliability can be predicted by matching the measured reliability data (e.g. from testing) to chosen growth model
- Typical question to the model: Time required to achieve a reliability target
 - Supports planned testing and planned service operation efforts
- Hundreds of proposed models, only a few tested with sufficient field data
 - Collect software failure data, analyze for distribution characteristics, choose model
 - Active empirical research in software engineering

Software Reliability Growth Models

• Classification by Singpurwalla and Wilson (1994)

• Type I: Model time between successive failures

- Should get longer as faults are removed from the software
- Time is assumed to follow a function, related to number of non-fixed faults
- Type I-1: Based on failure rate (Example: Jelinski-Moranda Model (1972))
- Type I-2: Model inter-failure time based on previous inter-failure times

• Type II: Counting process to model the number of failures per time unit

- As faults are removed, observed number of failures per unit should decrease
- Typically derivation of remaining number of defects / failures
- Example: Basic execution time model by Musa (1984)

Jelinksi-Moranda Model

- Finite number of bugs, inter-failure time has exponential distribution
- Assumptions: Faults are equal, errors occur randomly and independent from each other, error detection rate is constant, repairs are perfect, repair time is negligible, software operation during test is the same as in production use
- Constant function for failure rate in the i-th time interval:

$$\lambda_i = \Phi * N_i$$

- Estimation of λ_i : Number of failures in interval i / length of interval i
 - Failure rate estimation based on testing efforts done so far
 - Allows to reason about (remaining) number of dormant faults in the software

Example: Jelinski-Moranda

- Time between failures 7.5 min before testing, 2h after testing
- 75 faults were removed
- Looking for number of initial faults and proportionality constant

$$\lambda_0 = \Phi * N \qquad \lambda_{end} = \Phi * (N - 75) \qquad \lambda_0 \approx \frac{1}{0,125}$$
$$\lambda_{end} \approx \frac{1}{2} \qquad \frac{\lambda_0}{\lambda_{end}} = \frac{N}{N - 75} = 16 \qquad N = 80, \Phi = 0, 1$$

• Reliability 10h after the end of testing

$$R(t_i) = e^{-\lambda_i t_i}$$
 $R(10h) = e^{-\lambda_{end} 10h} = 7\%$

1

Basic Execution Time Model (Musa)



- Popular reliability growth model to predict reliability before actual execution
 - Determine cumulative number of failures by time i
 - ullet Start with estimated number of initial faults, get number of corrected fault after $\, au \,$
 - Fundamental assumption that correction of faults does not introduce new ones
- One of the first models to rely on execution time, instead of calendar time
 - Resources limit execution time spent per unit calendar time
 - Expression in terms of CPU time can indicate ,stress' on software
- Random process that represents the number of failures experienced by some time
 - Exponential distribution of resulting failure intensity function
 - Failure intensity changes with a constant rate, depending on the number of observed failures

Basic Execution Time Model (Musa)

- λ Failure rate (number of failures per time unit)
- au Execution time (time since the program is running)
- μ Mean number of expected failures in an execution time interval
- λ_0 Initial failure rate at the start of execution
- \mathcal{V}_0 Total number of failures over an infinite time period



- Technical report 96.1 by Tandem, 1996
- Analysis of 9 different growth models in comparison with real data
 - Methodology needs to be adjusted with every new release
 - Execution time is the best measure for test amount, calendar time does not work
 - Weekly data was sufficient for the prediction models
 - Simple (exponential) models outperformed others in stability and predictive ability
- Failure count estimation relevant for planning amount of testing and customer support levels



- Concave models: Fault detection rate decreases over time with repair activities
- S-Shaped models: Early testing is more efficient than later testing
 - Ramp-up phase were error detection rate increases
 - Example: Early phase detects faults that prevent the application from running

- Reality check for typical assumptions
 - Repair is perfect: New defects are less likely to be detected, since regression is not as comprehensive as the original tests
 - Each unit of time is equivalent: Corner tests are more likely to find defects, test reruns for fixed bugs are less likely to find new defects
 - Tests represent operational profile: Size and transaction volume of production system is typically not reproducible
 - Failures are independent: Reasonable, except for badly tested portions of code
- During testing, the model should predict additional test effort for some quality level
- After test, the model should predict the number of remaining defects in production
- Most models do not become stable until about 60% of the tests

	Total Defects predicted several weeks after RQA						
Model Name	10 Weeks	12 Weeks	14 Weeks	17 Weeks	20 Weeks		
Goel-Oku moto (G-O)	98	116	129	139	133		
G-O S-Shaped	71	82	91	99	102		
Gompertz	96	110	107	114	112		
Yamada Raleigh	77	89	98	107	111		
Pareto	757	833	735	631	462		
Yamada Exponential	152	181	204	220	213		
Hossain-Dahiya/G-O	All results same as G-O model						
Weibull	All results same as G-O model						
Log Poisson	140	153	161	166	160		

There were 134 total defects found for Release 1, 100 in QA test, 34 after QA test

- Most models become stable at the same time as the G-O model
- S-shaped models tend to underestimate the number of effects
- G-O model (which is the Musa model) is the best choice for Tandem

White Box Approach - Software Metric Models

- Larger software is more complex, which brings more dormant faults
- Idea: Rank software reliability by complexity measures
 - ... for the code itself
 - ... for the development process
- Complexity metrics should rank degree of difficulty for design and implementation of program structures, algorithms, and communication schemes
- Hundreds of different metrics proposed, variety of software tools
- Most basic approach lines of code (LOC)
 - Industry standard from 0,3 to 2 bugs per 1000 lines of code
- Better data for structured analysis available with large open source projects





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Lines of Code By Language

Language	Code Lines	Comment Lines	Comment Ratio	Blank Lines	Total Lines
C	8,173,235	1,807,699	18.1%	1,592,730	11,573,664
Assembly	235,840	50,332	17.6%	38,671	324,843
<u>C++</u>	124,516	51,373	29.2%	26,415	202,304
XML	55,536	1,091	1.9%	5,125	61,752
Make	21,223	6,493	23.4%	5,808	33,524
Perl	10,878	2,241	17.1%	2,303	15,422
shell script	3,552	1,516	29.9%	619	5,687
TeX/LaTeX	911	3	0.3%	108	1,022
Python	790	240	23.3%	221	1,251
AWK	707	85	10.7%	90	882
HTML	378	0	0.0%	58	436
Scheme	218	0	0.0%	63	281
Objective-C	189	0	0.0%	55	244
XSL Transformation	69	27	28.1%	13	109
Vim Script	27	12	30.8%	3	42

Example: CyVis Tool for Java





Halstead Metric

- Statistical approach Complexity is related to number of operators and operands
- Only defined on method level, OO code analysis must consider additional structure
 - Program length N = Number of operators $N_{OP} + total$ number of operands N_{OD}
 - Vocabulary size n = Number of unique operators $n_{OP} + number$ of unique operands n_{OD}
 - Program **volume** *V* = *N* * *log*₂(*n*)
 - Describes size of an implementation by vocabulary and (mainly) by program length
 - Less sensitive to code changes than LOC measure
 - **Difficulty** level $D = (n_{OP} / 2) * (N_{OD} / n_{OD})$, program level L = 1 / D
 - Error proneness is proportional to number of unique operators since most languages only offer a few, this should be small
 - Also proportional to the level of operand reuse through the code

Halstead Metric

- **Effort** to implement / understand the program E = V * D
 - Depends on volume and difficulty level of the analyzed software
 - Describes mental effort to re-create the software (only implementation)
 - Questioned by some researchers
- **Time** in seconds to implement / understand the program T = E / 18
 - Stroud number 18 by John Stroud, psychologist humans can detect between 5 and 20 discrete events per second
 - Widely ignored in software metric tools
- Number of delivered **bugs** B = V / 3000
 - Bug count correlates with the complexity / effort to understand the software
 - Statistically proven for object-oriented software

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State-Based Software Model (Cheung)

- \bullet Software modules $N_1 \ldots N_m$
- States C and F denote correct and incorrect output
- \bullet Each module N_i computes the right result with probability R_i
- P_{ij} denotes probability of control transition from module i to j, allows DTMC model
- System produces correct output if N_n is reached from N_1 , and N_n produces C

	C	F	N_1	N_2	 N_{j}	 N_n
C	1	0	0	0	 0	 0
F	0	1	0	0	 0	 0
N_1	0	$1 - R_1$	0	$R_1 P_{12}$	 $R_1 P_{1j}$	 R_1P_{1n}
÷	:	-	÷	:	-	:
N_i	0	$1 - R_i$	0	$R_i P_{i2}$	 $R_i P_{ij}$	 $R_i P_{in}$
÷	:	÷	÷	:	÷	:
N_{n-1}	0	$1 - R_{n-1}$	0	$R_{n-1}P_{(n-1)2}$	 $R_{n-1}P_{(n-1)j}$	 $R_{n-1}P_{(n-1)n}$
N_n	R_n	$1 - R_n$	0	0	 0	 0

"All Models are Wrong - Some are Useful." George E. P. Box