

Dependable Systems

Definitions and Metrics (III)

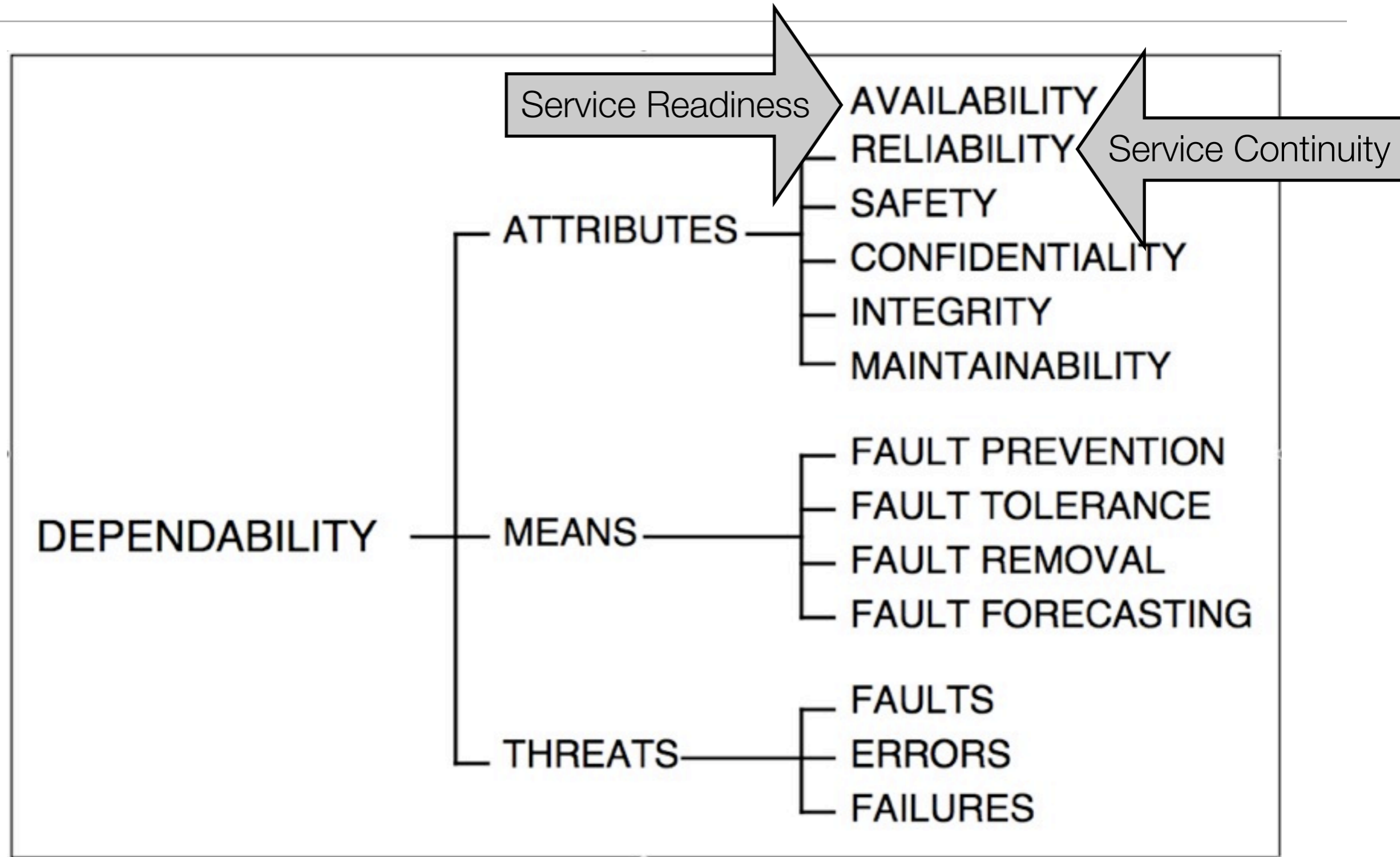
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Sources:

J.C. Laprie. Dependability: Basic Concepts and Terminology

Eusgeld, Irene et al.: Dependability Metrics. 4909. Springer Publishing, 2008

Dependability Tree (Laprie)



Attributes of Dependability

- **Reliability** - Continuity of service
 - Initial goal for computer system trustworthiness
 - „*Reliability is not doing the wrong thing.*“ [Gray85]
 - „*Reliability: Ability of a system or component to perform its required functions under stated conditions for a specified period of time*“ [IEEE]
- **Availability** - Readiness for usage
 - „*Availability is doing the right thing within the specified response time.*“
 - Availability is always required - but maybe to a different degree
 - Reliability, safety, and security - may or may not be required

In Detail

- **Reliability** - Function $R(t)$
 - Probability that a system is functioning properly and constantly over time period t
 - Assumes that system was fully operational at $t=0$
 - Denotes failure-free interval of operation
- **Availability** - Fraction of / points in time where a system is operational
 - Describe system behavior in presence of fault tolerance
 - **Instantaneous availability** - Probability that a system is performing correctly at time t , equal to reliability of non-repairable systems: $A(t) = R(t)$
 - **Steady-state availability** - Probability that a system will be operational at any random point of time, expressed as the fraction of time a system is operational during its expected lifetime: $A_S(t) = Uptime / Lifetime$

PDF & CDF

- Probability density function *pdf* for random variable X

- Discrete variable: Probability that X will be x
- Continuous variable: Probability that X is in $[a, b]$
 - Computed as area under the density function in this range

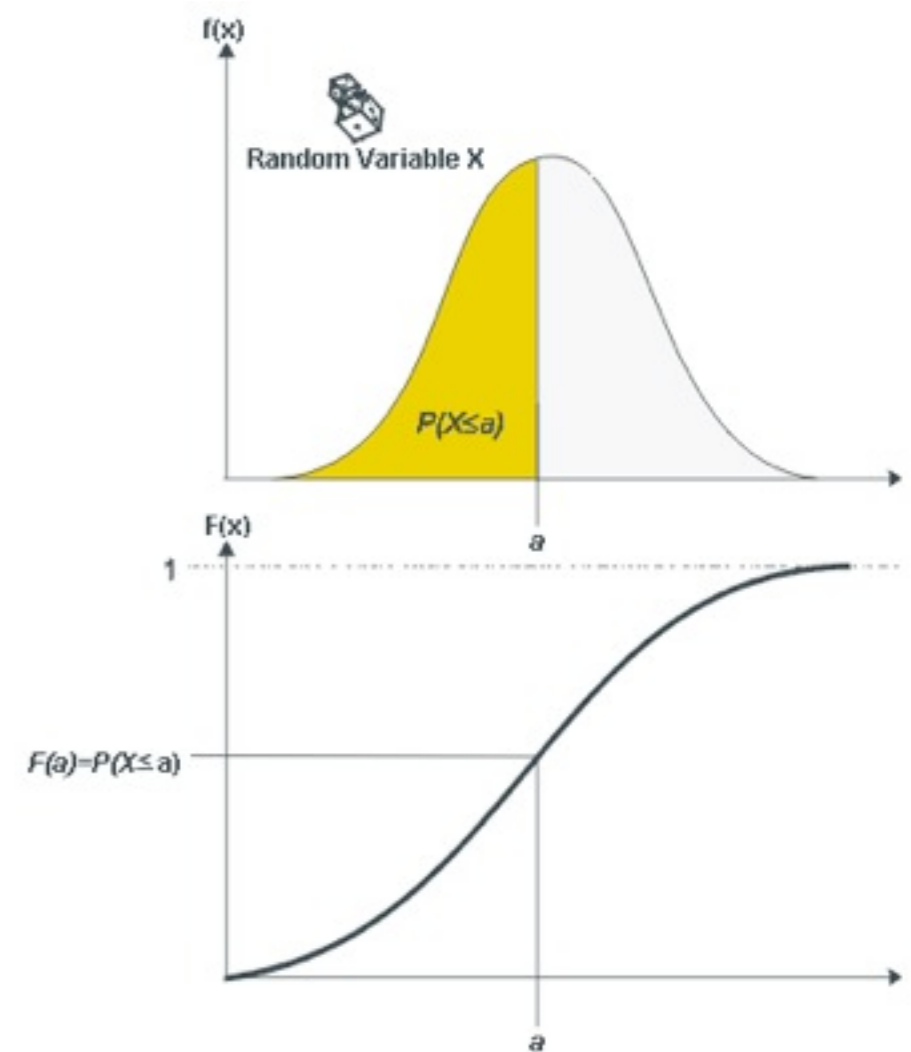
$$P(a \leq X \leq b) = \int_a^b f(x) dx \text{ and } f(x) \geq 0 \text{ for all } x$$

- Cumulative distribution function *cdf*(x): Probability that the value of X is at most x

$$F(x) = P(X \leq x) = \int_{-\infty, 0}^x f(s) ds$$

- Limits of integration depend on the nature of the distribution function

- Value of the *cdf* at x is always area under the *pdf* up to x

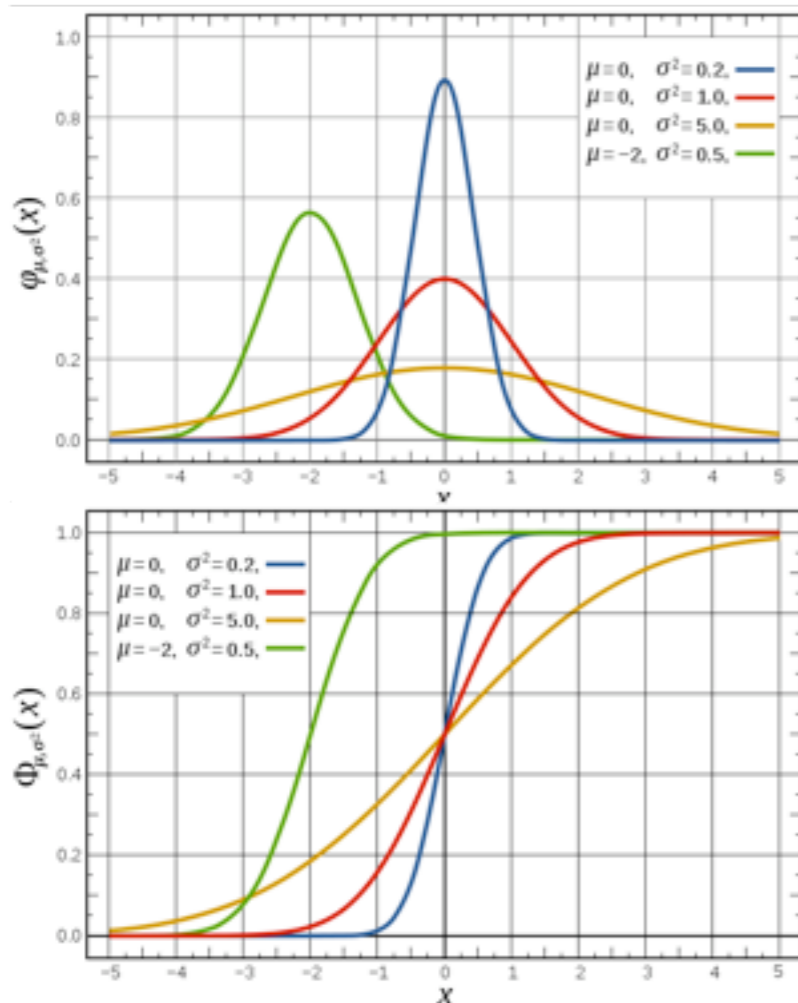


(C) weibull.com

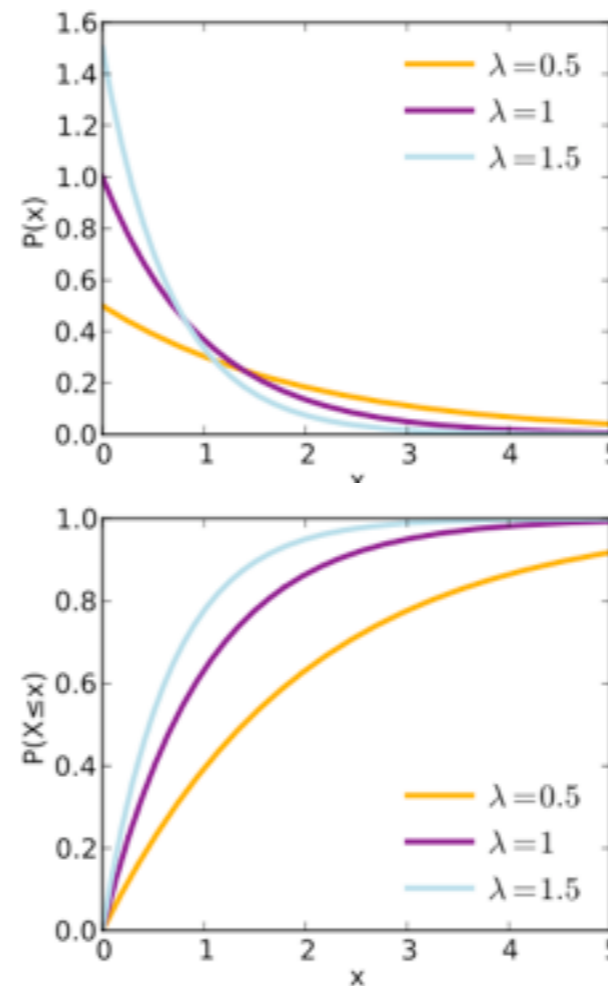
PDF Examples

- Different popular statistical distributions, each describing a random variable behavior
- Parameters of the distribution derived from data, complete description then by *pdf*

Normal distribution
(mean, variance)



Exponential distribution
(rate parameter)



Probability
density
function

Cumulative
distribution
function

The Reliability Function $R(t)$

- Reliability: Probability $R(t)$ that a component works for time period $[0, t]$

- Failure probability $F(t) = 1 - R(t)$

- Idea: Take continuous random variable X over time, representing time-to-failure

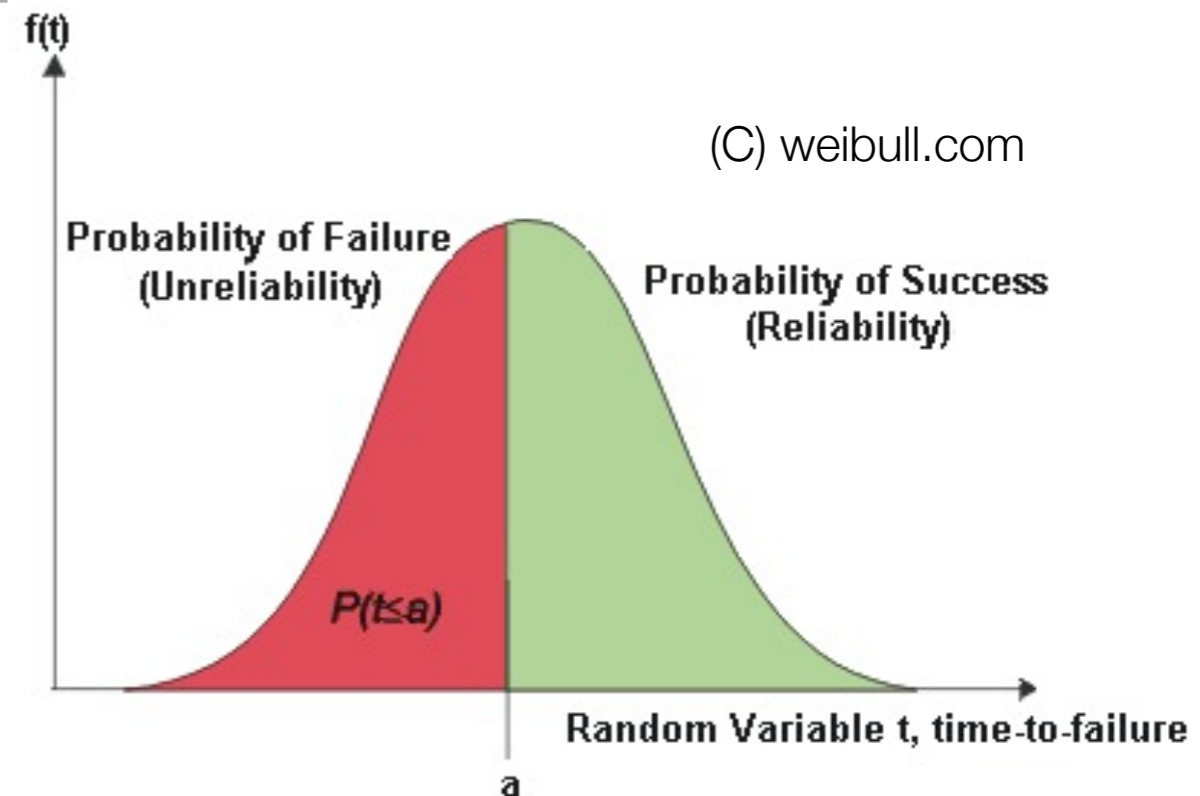
- $cdf(t) = F(t)$ describes probability of failure before t -> **Unreliability Function**

- $R(t) = 1 - cdf(t)$ describes probability of a failure after t -> **Reliability Function**

- Typically, the exponential distribution is used

- Distribution is again exponential if some time t has elapsed (memoryless property)

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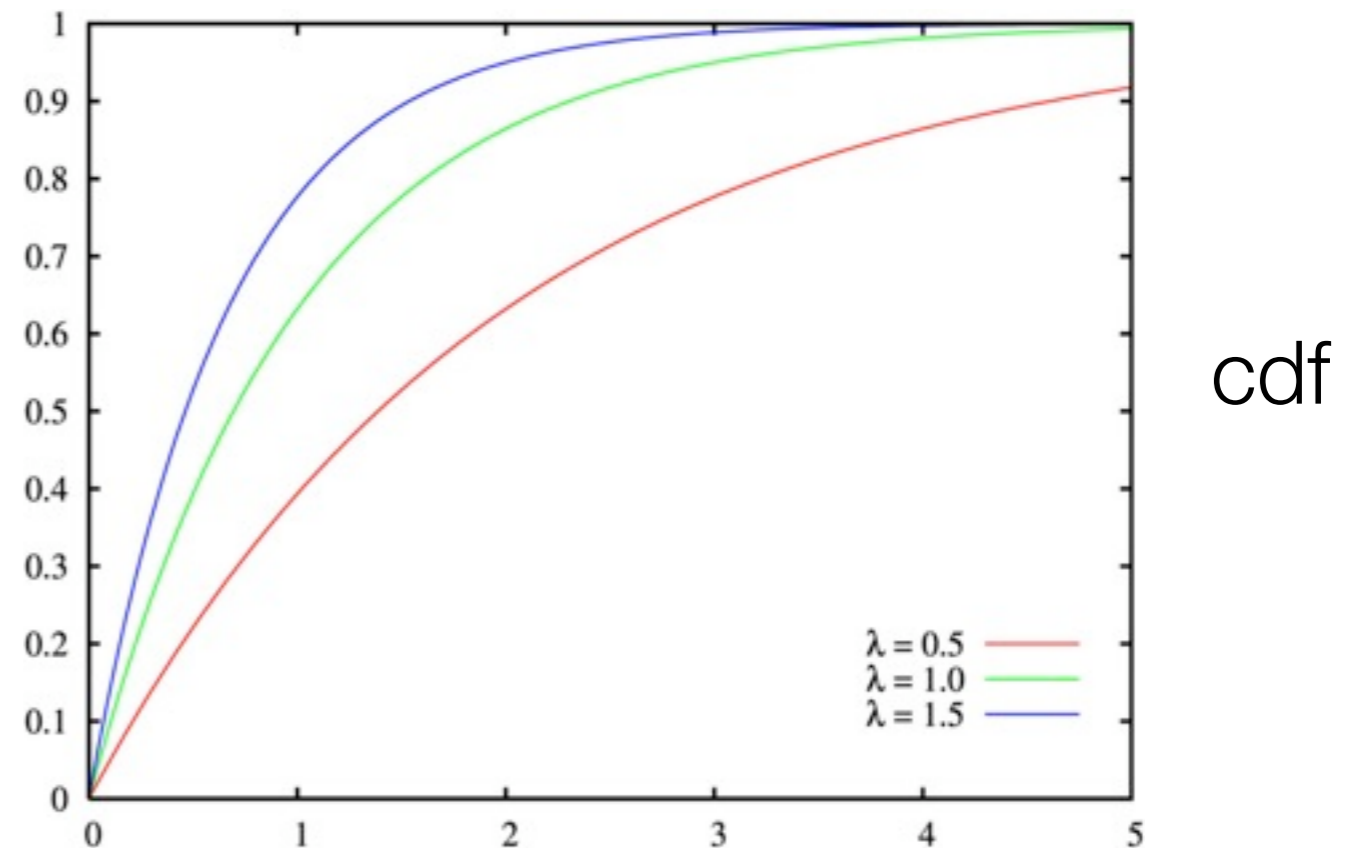
Exponential Distribution of Time-To-Failure

- Events occur continuously and independently at a constant average rate (Poisson process)
- Increasing probability of failure with increasing t
- Failure rate λ from experience or complexity measures
- Cumulative distribution function:

$$F(x; \lambda) = \begin{cases} 1 - e^{-\lambda x}, & x \geq 0, \\ 0, & x < 0. \end{cases}$$

- Reliability function for exponential failure distribution, derived from cdf:

$$R(t) = P(X > t) = 1 - F(t) = e^{-\lambda t} \text{ with } F(x) = 1 - e^{-\lambda x}$$



Failure Rate

- Treat pdf for time-to-failure random variable X as **failure density function**

- Can be computed as derivative of the unreliability function

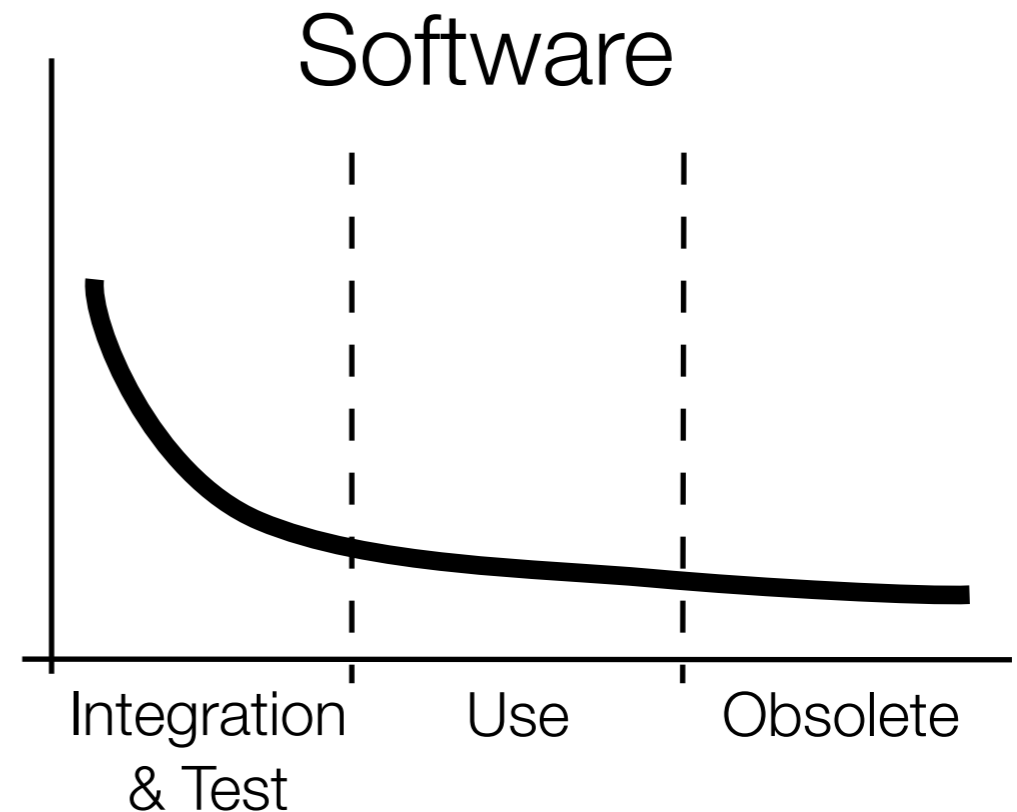
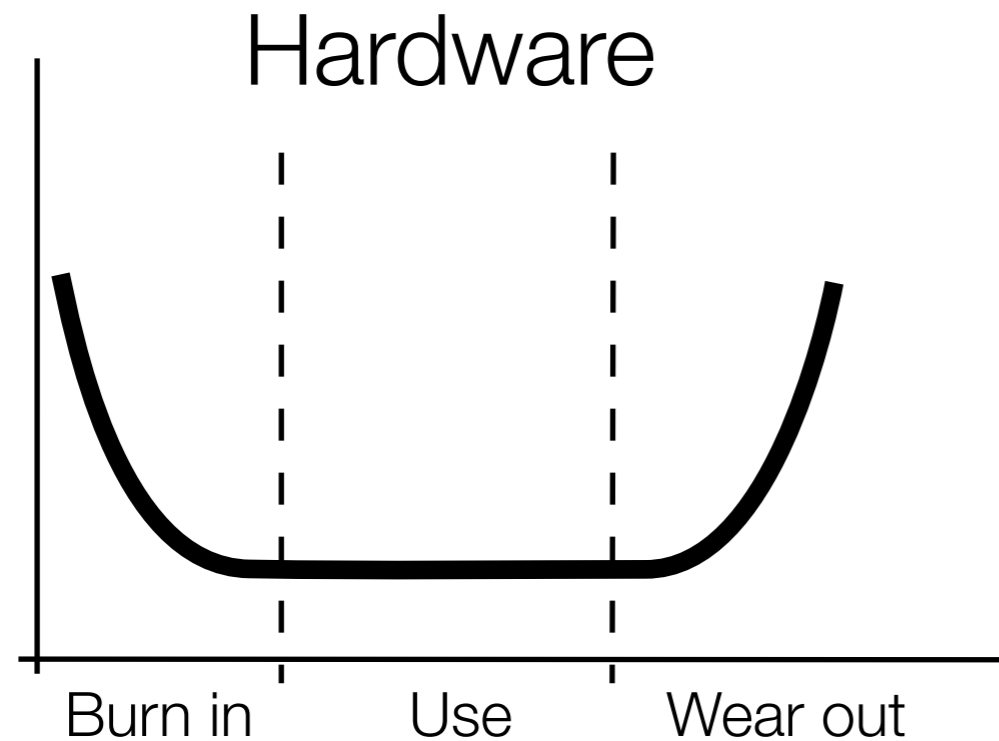
$$f(t) = dF(t)/dt$$

- **Failure rate** / hazard rate function - mean frequency of failures at time t

- Conditional probability of a failure between a and b , given the survival until t

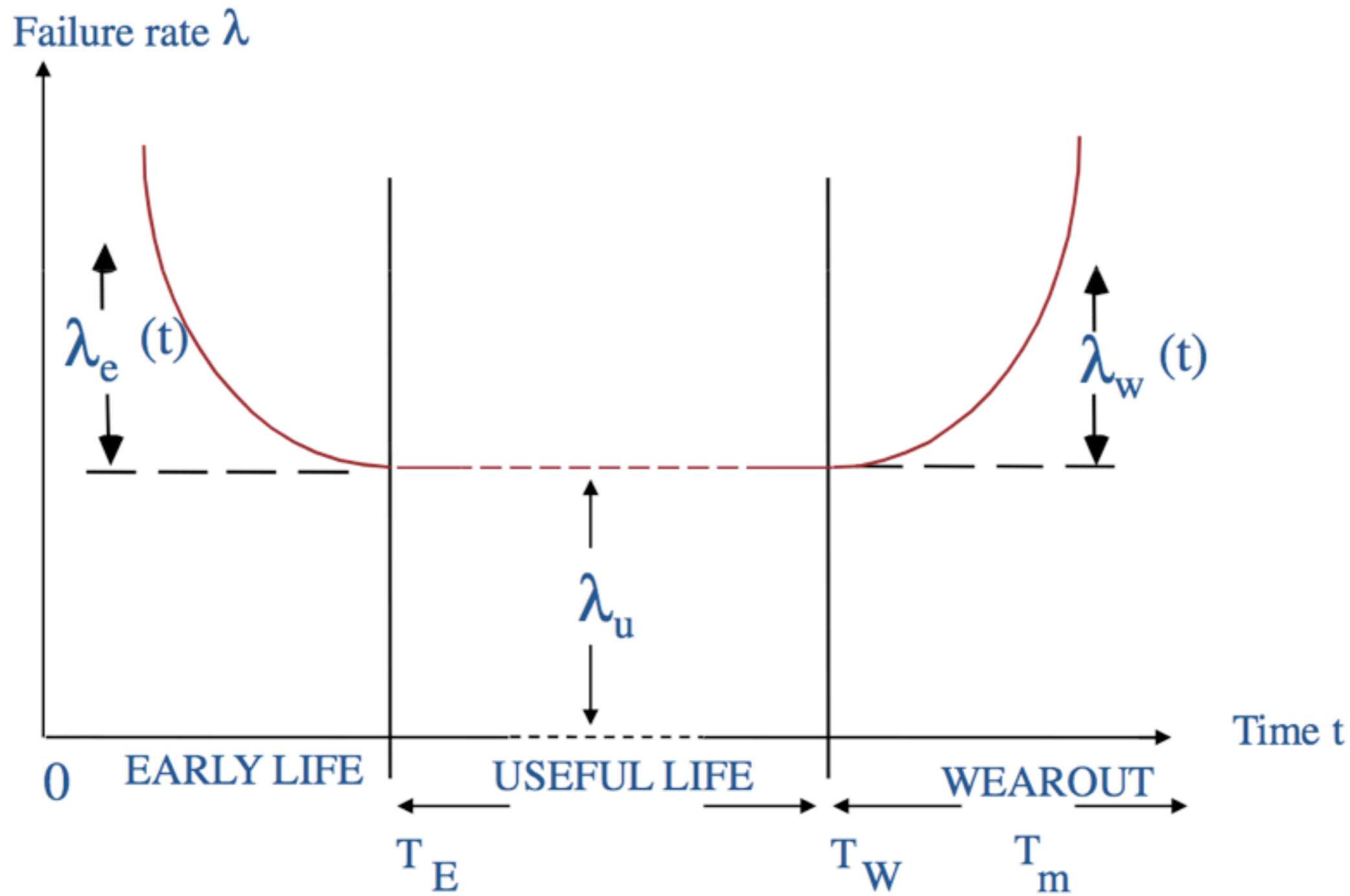
$$\lambda(t) = \frac{f(t)}{R(t)} = \lambda \text{ for constant failure rate}$$

Variable Failure Rate in Real World



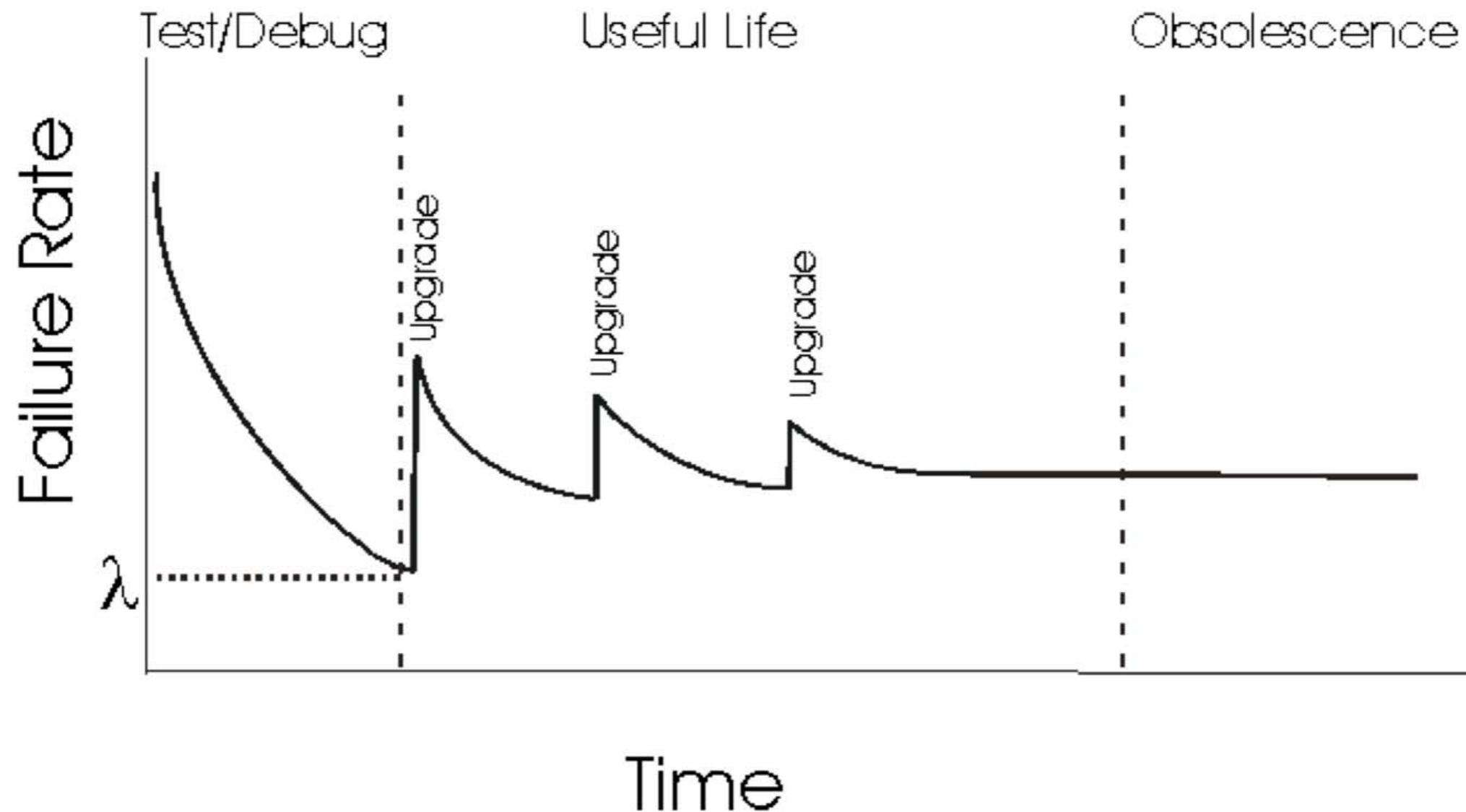
- Failure rate is treated as constant parameter of the exponential distribution
- (maybe invalid) simplification, combined solution:
 - Exponential distribution when failure rate is constant
 - Weibull distribution when failure rate is monotonic decreasing / increasing

Hardware Failure Rate



Software Failure Rate

- Industrial practice
- When do you stop testing ? - No more time, or no more money ...



(C) Malek

Failure Rate Examples

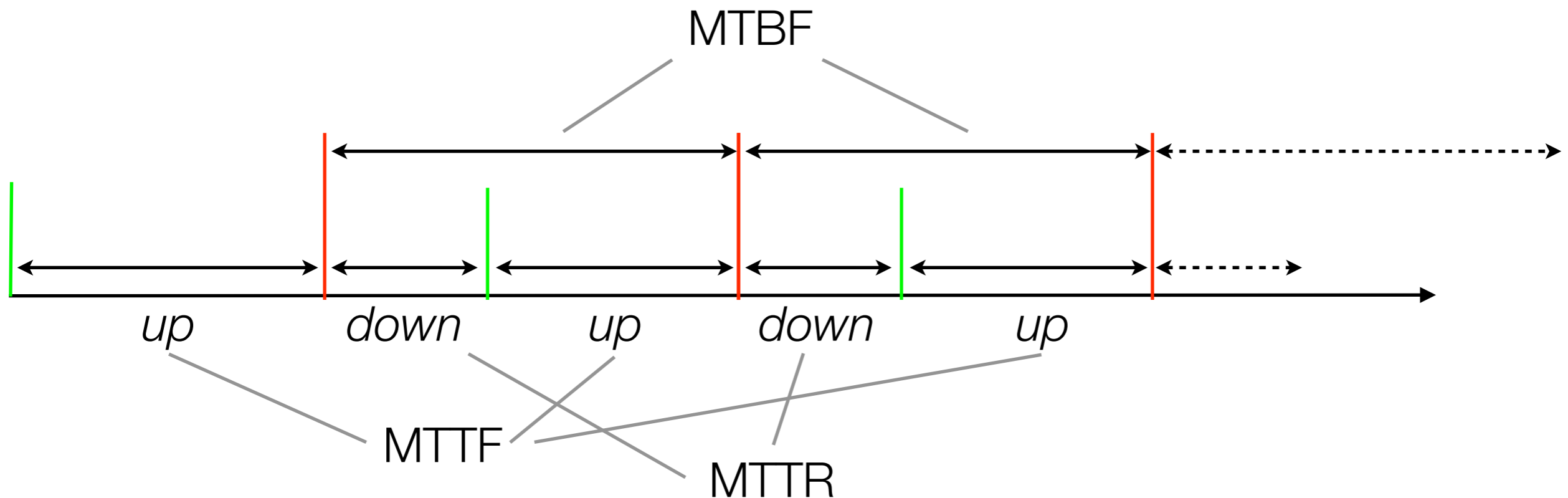
- Standards from experience provide base data for component reliability
- Society of Automotive Engineers (SAE) reliability model

$$\lambda_p = \lambda_b \prod_{i=1}^b \pi_i$$

- Predicted failure rate λ_p
- Base failure rate for the component λ_b
- Various modification factors π_i
 - Component composition
 - Ambient temperature
 - Location in the vehicle

Availability

- **Mean time to failure (MTTF)** - Average time it takes for the system to fail
- **Mean time to recover / repair (MTTR)** - Average time it takes to recover
- **Mean time between failures (MTBF)** - Average time between failures



$$MTTF = \frac{1}{\lambda}$$

Steady-State Availability

$$A = \frac{Uptime}{Uptime + Downtime} = \frac{MTTF}{MTTF + MTTR}$$

| <i>Availability</i> | <i>Downtime per year</i> | <i>Downtime per week</i> |
|-----------------------------|--------------------------|--------------------------|
| <i>90.0 % (1 nine)</i> | <i>36.5 days</i> | <i>16.8 hours</i> |
| <i>99.0 % (2 nines)</i> | <i>3.65 days</i> | <i>1.68 hours</i> |
| <i>99.9 % (3 nines)</i> | <i>8.76 hours</i> | <i>10.1 min</i> |
| <i>99.99 % (4 nines)</i> | <i>52.6 min</i> | <i>1.01 min</i> |
| <i>99.999 % (5 nines)</i> | <i>5.26 min</i> | <i>6.05 s</i> |
| <i>99.9999 % (6 nines)</i> | <i>31.5 s</i> | <i>0.605 s</i> |
| <i>99.99999 % (7 nines)</i> | <i>0.3 s</i> | <i>6 ms</i> |

Attributes of Dependability

- **Safety** - Avoidance of catastrophic consequences on the environment
 - Critical applications
 - Specification needs to describe things that should not happen
- **Security** - Prevention of unauthorized access and / or information handling
 - Became relevant with distributed systems
- **Confidentiality** - Absence of unauthorized disclosure of information
- **Integrity** - Absence of improper system alteration
 - With respect to either accidental or intentional faults
- **Maintainability** - Ability to undergo modifications and repairs